

January 28, 2021
Toyobo Co., Ltd.

To whom it may concern,

Notice regarding cancellation and temporary suspension of ISO 9001 certification granted to Toyobo's Engineering Plastics Operating Department, Functional Materials Production and Technology Department (developments concerning the matter that has been disclosed)

As we notified in the document dated October 28, 2020, we have engaged in misconduct over the quality of PLANAC™ polybutylene terephthalate (PBT) resin manufactured and sold by Toyobo Co., Ltd. We deeply apologize for the anxiety and trouble the misconduct has caused to our clients and other stakeholders.

In connection with the misconduct, we were subject to a special review by Lloyd's Register Quality Assurance Ltd. (LRQA), a certification/registration agent for the International Organization for Standardization (ISO). As a result, LRQA notified us that it would cancel ISO 9001*¹ certification granted to Toyobo's Engineering Plastics Operating Department, which is in charge of PLANAC™ products, among others, as of January 28, 2021. Moreover, it notified us that it would temporarily suspend, as of the same date, ISO 9001 certification granted to the Functional Materials Production and Technology Department (Tsuruga Polymers Plant and Iwakuni Polymers Plant*²), which is registered as part of the multisite (integrated) certification. The details of the cancellation and temporary suspension are stated below.

Taking the measure by LRQA seriously, as we explained in a document we released on December 29, 2020, we are determined to thoroughly review the quality assurance process, consider and make sure to implement effectual preventive measures based on results of investigation conducted by a disinterested party and other pertinent factors, and do all we can to reinstate the certification and to lift the temporary suspension as soon as possible so as to restore our trust.

*1 An international standard for quality control

1. Content of notification from LRQA

Cancellation and temporary suspension of ISO 9001 certification

2. Applied standards

ISO 9001:2015

3. Registration number

ISO 9001-YKA0958117

4. Organizations subject to punitive measures

Cancellation: Engineering Plastics Operating Department and Engineering Plastics Section of Iwakuni Polymers Plant

Temporary suspension: Functional Materials Production and Technology Department (Tsuruga Polymers Plant and Iwakuni Polymers Plant*²)

*2 Except for Engineering Plastics Section of Iwakuni Polymers Plant

5. Date of cancellation and temporary suspension

As of January 28, 2021

For more information, contact:

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